



City of Johannesburg Johannesburg Development Agency

Newtown Johannesburg, 2000

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CLARITY NO.1 QUESTIONS AND NASWERS:

BID DESCRIPTION: RFP: SUPPLY, IMPLEMENTATION AND MAINTENANCE OF ERP SUPPORT SERVICES FOR JDA - 36 MONTHS - BID NUMBER: JDAICT/ERP/2021

CLOSING DATE: 31 MAY 2021 CLOSING TIME: 12H00

QUESTION NO.1	ANSWER NO.1
Is JDA ONLY looking for SAP providers as you are currently using that or ANY Software vendor can respond to the tender with a different software proposal?	The JDA is using SAP . The city ,our mother entity is on a SAP drive , so we can not deviate from SAP
If yes vendors can send through different software proposals, would their bids be disqualified or not if they send something not being SAP?	
QUESTION NO.2	ANSWER NO.2
Can we please have a total user count breakdown of al the users in the ERP System. Please may you also include HR and Payroll users as well as number of employees in your payroll especially when it comes to ESS use.	Total number of users is maximum 150
QUESTION NO.3	ANSWER NO.3
Does JDA currently "integrate" or need to integrate with the Metro's System from a mSCOA reporting point of view?	There is a solution in place to integrate to MSCOA
QUESTION NO.4	ANSWER NO.4
What is the split in terms of hours?	Refer to addendum no.1 that is uploaded on the website